



Premium **ICT** Provider

Connectivity for the future





Making **I**conic History

MIH offers premium telecom services (private communication and internet) to businesses via a stable and advanced optical fiber technology. By incorporating its expertise in Thailand (via its sister company; UIH) and the latest in technology,

Utilizing advanced optical fiber technology, MIH offers **a stable and high capacity broadband platform** in Myanmar to both the Public and Private sectors.

Milestones

2014

- MIH was incorporated in 2014 under the law of the Republic of the Union of Myanmar to provide premium ICT services.

2017

- Agreement with YESC for the right of way to use YESC poles for overhead fiber optic cable deployment

March

- Covers 23 townships in Yangon, providing high speed fiber internet

December

2018

- Obtained Network Facility Service (Individual) License

2020

- Expanded the network covering 30 townships in Yangon
- Extended the reach of service available areas to 9 major industrial zones
- Achieved 1,200 customers

Why **MIH** ?

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Within the reach



Our fiber optic network coverage spans to 30 townships in Yangon, covering business districts and condensed residential areas

Highly Reliable



Flexible, yet reliable range of service levels and options for personalized solutions tailored to your needs.

Managed Network & Services



Round-the-clock network monitoring enables real-time events updates and immediate responses.

Efficiency



Delivers to access the service with highest capacity. Such as the symmetrical bandwidth and rapid deployment (10 days – lead time) ensure maximizing operation efficiencies

What We Provide



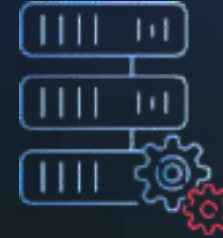
Fiber Internet

MIH provides high-speed internet service in Yangon on its optical fiber network, Initially offering from 10 Mbps - 100 Gbps.



L2 VPN

MIH provides virtual private network to business customers who need private and secured services., offering up to 100 Gbps.



CO-Locations

MIH provides round-the-clock data center solutions where our customers choose the environment they need - servers, databases, storage, internet connection, bandwidth and rack space.



Cloud

MIH provides the cloud service for our customers so that they can access their data offline or online from anywhere they are.



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Fiber Internet

- **Business Internet**

MIH provides stable and reliable FTTx and DIA internet services in Yangon on its optical fiber network offering up to 100 Gpbs with symmetrical connectivity and SLA ranging from 96.5% up to 99.95%. Additional services such as dark fiber & IEPL services are also available

- **SOHO Internet**

Designed to provide SLA guaranteed FTTx internet for home based & small offices. Initially offering from 15 Mbps with 96.5% SLA and maximum 24 hour for failure recovery

- **Fiber On The Go**

MIH provides bandwidth on demand reliable high-speed fiber optic connectivity option for short term engagements (such as events, activities and festivals within Yangon).

- **L2 VPN (Port Leasing)**
 - **L2 VPN**
 - **L2 VPN (Dedicated)**
- connected to major cities over 120 countries across the world
 - secured, efficient and flexible bandwidth selection options
 - Shared bandwidth practice helps cut costs while the level of communications security stays the same



Co-location Services



- **Managed Services**

Located at HAGL Myanmar Center 2, Level 9 is our uptime institute certified data center equipped with managed environment features for security, emergency, power, cooling and connectivity.

From minimum 4U of rack space to half and full rack space leasing options are available



MIH Cloud Services

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- **IaaS**

Infrastructure As A Service – Cloud Server

Pay-as-you-go cloud server instant setup with full customization

- **BaaS**

Backup As A Service – Cloud Backup

Protect your most valuable data with fully automated features, customizable to back up and restored the data as your preference

- **File ShareaaS**

File Share As A Service – Cloud Share

Access the data at anytime or anywhere



Delivers



Quality of **B**usiness

Our core value is to deliver “quality” that meets expectations and industry standards



Quality of **E**xperience

Provides best quality services and solutions tailored to the needs of each and every customer



Quality of **S**ervice

Seamless connectivity features with reliability and stability performed by our round the clock network monitoring teams, pre-sales and after-sales teams



Quality of **T**echnology

MIH network is future proof and optimized bringing the industry to the whole new level



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Delivers

THE BEST



Business Internet – FTTx

Description	Premium	Enterprise	SME
SLA MIH Network	99.95%	99.5%	98.5%
SLA Last Mile Access	99.5%	99.2%	98.5%
MTTR for Access	Maximum 2 hours	Maximum 5 hours	Maximum 12 hours
Rebate	5% of MRC	5% of MRC	



Business Internet – DIA

Description	DIA - Enterprise	DIA – Premium
SLA	99.2%	99.95%
MTTR for Access	Maximum 5 hours	Maximum 4 hours
Lead Time	10 working days	10 working days

Description	SOHO
SLA MIH Network	96.5%
SLA Last Mile Access	96.5%
MTTR for Access	Maximum 24 hours

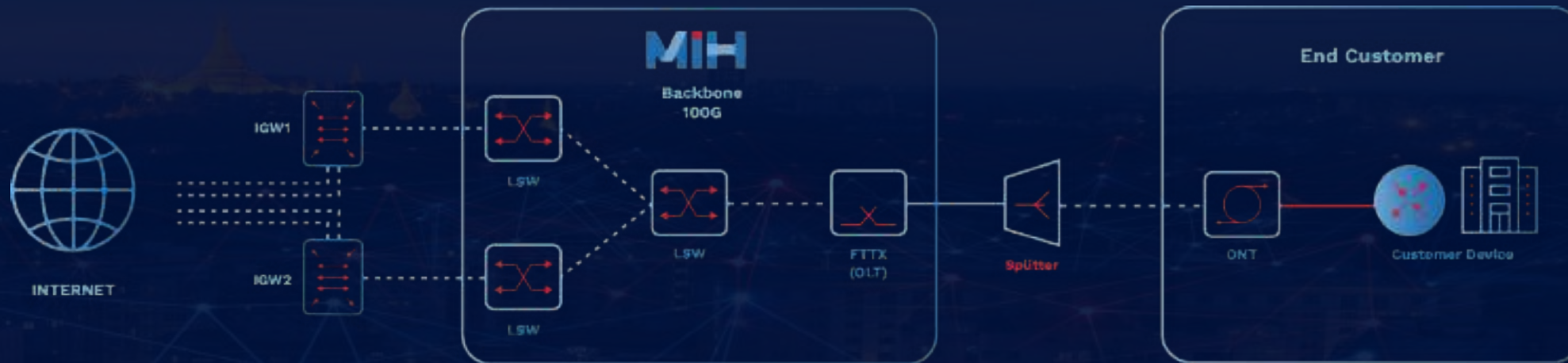
Description	IEPL	Network Monitoring (NOC) – 24/7
MIH Backbone Network	99.5%	
MIH Access Network	99.2%	
Lead Time	6 weeks	
MTTR	5 hours	

Description	Dark Fiber	<ul style="list-style-type: none"> • Single Mode Fiber • Both Ring and Point to Point
SLA	99.0%	
MTTR	6 hours	
Coverage	88% of Yangon	
Minimum Core	2 cores	

MIH SME & Enterprise Business Internet

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Network Diagram



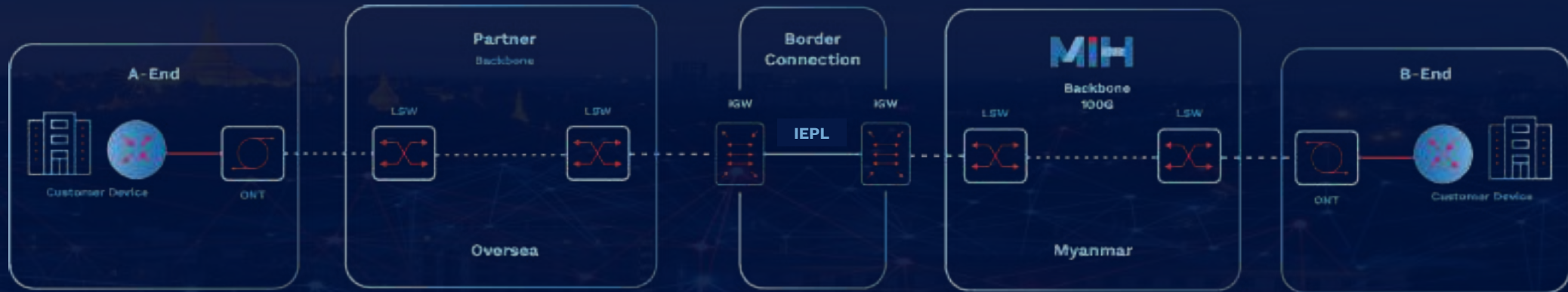
	SME	Enterprise	Network Monitoring (NOC) - 24/7
SLA	98.5%	99.5%	
MTTR	12 Hours	5 Hours	
Lead Time	10 Working Days	10 Working Days	

Network Diagram



	Premium	Network Monitoring (NOC) - 24/7
SLA	99.95%	
MTTR	2 Hours	
Lead Time	10 Working Days	

Network Diagram



	IEPL	Network Monitoring (NOC) - 24/7
SLA	99.2%	
MTTR	5 Hours	
Lead Time	6 Weeks	

L2 VPN SERVICES

Description	L2 VPN (PORT LEASING)	L2VPN	L2VPN (Dedicated)
SLA MIH Backbone	99.95%	99.2%	99.2%
SLA Last Mile Access	96.5%	99.2%	99.2%
MTTR for Backbone	Maximum 4 hours	Maximum 5 hours	Maximum 5 hours
MTTR for Access	Maximum 24 hours	Maximum 5 hours	Maximum 5 hours
Lead Time	N/A	10 working days	10 working days

Network Diagram



	L2-VPN	Network Monitoring (NOC) - 24/7
SLA	99.2%	
MTTR	5 Hours	
Lead Time	10 Working Days	

Co-location Services

Unit	Rack	Power (AC) / rack (Amps)	Interent Bandwidth / rack	SLA	MTTR	Lead Time	MRC
4	Share Rack	32	100	98.5%	5 hours	2 days	300 USD
21	Half Rack	32	100	98.5%	5 hours	2 days	800 USD
42	Full Rack	32	100	98.5%	5 hours	2 days	1,100 USD